

## **PROFLEX® Silver Warranty** 10 Years

## LIMITED GUARANTEE

Subject to the conditions and limitations stated in this document, PROFLEX® warrants to the original owner that the PROFLEX® Products (listed in the table below), when used in a complete System with approved flooring and over approved substrates, (as listed on PROFLEX® Product Data Sheets), under normal use, effective from the date of installation for the period of time owned by the original owner, up to ten (10) years: PROFLEX® will pay for replacement of the portion of the installation that involves the defective product. This payment will include finish materials, labor and installation; provided the cost per square foot to PROFLEX® does not exceed the original cost of installation per square foot. This guarantee is prorated after the first 5 years.

10 Year System Products

10 Teal System Floudets	
Surface Preparation	Adhesives and Thinsets
PROFLEX® SLU with Primer PROFLEX® DPU with Primer PROFLEX® Hydra-Seal PROFLEX® HydraLock PROFLEX® HydraLock PROFLEX® AF300 PROFLEX® Elastomeric Membranes with Primer PROFLEX® RCU Membranes PROFLEX® RR100 PROFLEX® MSI MS225 (Two Coat Application up to 12lb MVR or 90% rH) MB25 (Roller applied up to 18lb MVR or 97% rH) PROFLEX® PSP PROFLEX® Feather Flex IFR with liquid latex as primer SP1 Primer PROFLEX® DB250 / 200 PROFLEX® LV-200	PROFLEX® ProStick 37 PROFLEX® ProStick 50 PROFLEX® ProStick 75 PROFLEX® ProStick 88 PROFLEX® ProBond PROFLEX® RC4G PROFLEX® MGA PROFLEX® DB60 PROFLEX® PS 76
PROFLEX® LV-200	

## **Exclusions and Exceptions**

PROFLEX® is not responsible for any of the following: structural failure or workmanship not performed in accordance with PROFLEX® or other manufacturers' instructions and/or the applicable industry standards; normal wear and tear resulting from usage; losses due to delays or any other consequential damages; installations with improper substrate preparation; damage due to flooding, hydrostatic pressure, puddling, improper maintenance, sewer backup, acts of God, excessive or low relative humidity or any issues not related to excessive moisture proven to be coming through the moisture vapor barrier; wood floors not installed in accordance with the wood flooring manufacturer's recommendations including, but not limited to, temperature, relative humidity, and proper maintenance; wood floors not installed in accordance with the wood flooring manufacturer's most recent published literature pertaining to glue down installations, including but not limited to, wood flooring acclimation, expansion space, jobsite temperature, relative humidity and airflow requirements. PROFLEX® will repair or replace the affected floor area one time only. This Limited Warranty is to the original owner only and is nontransferable. All warranties not to exceed Finished Flooring Manufacturers wear warranty. PROFLEX® warranties will not exceed the wear warranty of the floor covering manufacturer.

Should a claim be made against this PROFLEX® warranty, PROFLEX® must be informed in writing by the claimant within thirty (30) days of the occurrence of the alleged manufacturing defect. An authorized PROFLEX® representative must be able to inspect the alleged manufacturing defect BEFORE DEMOLITION OF THE AFFECTED AREA BEGINS. Claims submitted after demolition will not be valid. This limited guarantee is given in lieu of all other express warranties. Any implied warranties arising by operation of law are limited to the ten (10) year replacement guarantee period. This guarantee is not transferable.

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